First Coast

- **Step 1:**
  - Access the EDI Gateway Password Change tool
  - Enter your Mailbox ID.
  - Enter the initial password, which is assigned as Fcs#LLLL where LLLL represents the last 4 characters of your submitter ID.
  - Enter a new password.
  - Enter the new password a second time to confirm.
  - Click Submit. A message will indicate that your password has been successfully updated.

  EDI Gateway Password Change Link:
  https://medicare.fcso.com/Tools_center/EDIPasswordChange.asp

- **Step 2:**
  Connect using SFTP instead of FTP using the same IP but on port 22. IP: 100.64.47.42.
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  For AWS-1 customers: The IP remains the same (100.64.49.20).

- **Step 3:**
  The directory structure is different for Tibco, please see the details below

  - Upload 837 files to:
    - /outbox/X12/EDI/Inbound/Interchange for X12 files
    - /outbox/EZComm/BC/1.0/Notify for .ZIP files
  - Retrieve the ANSI X12N responses from:
    - /inbox/X12/EDI/Outbound/Interchange for X12 files
    - /inbox/EZComm/BC/1.0/Notify for . ZIP files or VA reports
  - Retrieve any ANSI X12N TA1 responses from
    - /inbox/X12/00501/EmptyGroup/TA1
  - IMPORTANT NOTES:
    - The 999 and 277CA reports will only be sent to the Gateway receiving the file.
    - The 835 and 277 files that are sent in response to production 837 files will be sent to both Gateways for retrieval (M2 and TIBCO).

- **Step 4:**
  Update Contract ID - All 837 and 276 claim files sent over the new TIBCO Gateway must contain the contract ID in the ISA08 replacing the First Coast TIN that is used for the Florida Blue gateway

  First Coast contract IDs based on region:
  - Medicare A Florida: 09101
  - Medicare A Puerto Rico/U.S. Virgin Islands: 09201
  - Medicare B Florida: 09102
  - Medicare B Puerto Rico: 09202
  - Medicare B U.S. Virgin Islands: 09302